

Profile: Koh Yee Mui



The job(s) that keeps me going...

I joined the Office of Patient Experience as Senior Patient Experience Manager in year 2018. I have been in nursing since 1969, and have been to various disciplines and wards, developing nurses in their different skills in delivering care and managing to meet the needs of patients with different medical conditions. The Senior Nurse Manager 's role expanded my higher level of responsibilities in seeing to the smooth running of the ward operations, safe patient management, staff welfare and their development. The rich experience, training and exposure in nursing has developed me to be down to earth and well-rounded person.

I enjoy my current job even though there is not as much involvement in clinical-based care. Making ward rounds daily, interaction with patients, assisting them in their needs to make their stay more comfortable has certainly made my day

My Interest:

Enjoy reading, watching U-tube, and cooking

I also enjoy Interacting with people, sharing life experiences

My Purpose in volunteering for 2OS

- Build rapport with assigned members
- Hear them out and be non-judgmental in listening to them sharing their experiences
- Let them be comfortable to open up if they require help
- Offer help within my capacity
- Explore areas of help and refer to relevant party for advice if required.